

Cautionary Statement Regarding Forward-Looking Statements and Information



This document includes forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. These forward-looking statements may be identified by words such as "may," "will," "expect," "intend," "anticipate," "believe," "estimate," "plan," "project," "could," "should," "would," "continue," "seek," "target," "guidance," "outlook," "if current trends continue," "optimistic," "forecast" and other similar words. Such statements include, but are not limited to, statements about future financial and operating results, the Company's plans, objectives, estimates, expectations and intentions, and other statements that are not historical facts. These forward-looking statements are based on the Company's current objectives, beliefs and expectations, and they are subject to significant risks and uncertainties that may cause actual results and financial position and timing of certain events to differ materially from the information in the forward-looking statements. These risks and uncertainties include, but are not limited to, those set forth in the Company's Quarterly Report on Form 10-Q for the guarter ended June 30, 2017 (especially in Part I, Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations, and Part II, Item 1A. Risk Factors) and in the Company's other filings with the Securities and Exchange Commission ("SEC"), and other risks and uncertainties listed from time to time in the Company's other filings with the SEC. There may be other factors of which the Company is not currently aware that may affect matters discussed in the forward-looking statements and may also cause actual results to differ materially from those discussed. The Company does not assume any obligation to publicly update or supplement any forward-looking statement to reflect actual results, changes in assumptions or changes in other factors affecting these forward-looking statements other than as required by law. Any forward-looking statements speak only as of the date hereof or as of the dates indicated in the statements.

Overview

750

- We are making significant investments in our team and product, and it's working
 - Operational improvement
 - Product enhancement
 - Revenue gap narrowing
- Cost increases are moderating
- \$3.9 billion of revenue and cost initiatives are on the horizon





Highlights of 2Q17



Profitability Highlights



- 7.2 percent top-line revenue growth, TRASM up 5.7 percent
- Pre-tax profit* of \$1.5 billion, pre-tax margin* of 13.5 percent
- Earnings per share of \$1.92*, up 8.5 percent year-over-year

Team member Highlights

- Accrued \$94 million for profit sharing in the quarter, bringing the year-to-date accrual to \$125 million
- 33,000 team members have completed Elevate the Experience

Customer Highlights



- Rolled out Basic Economy to 78 markets
- Continued successful roll-out of Premium Economy
- Debuted Flagship dining and renovated the Flagship lounge at JFK

Returning Value to Shareholders

- Repurchased \$450 million of AAL stock, or 10.0 million shares
- Paid more than \$50 million in quarterly dividends

Investing in Our Team

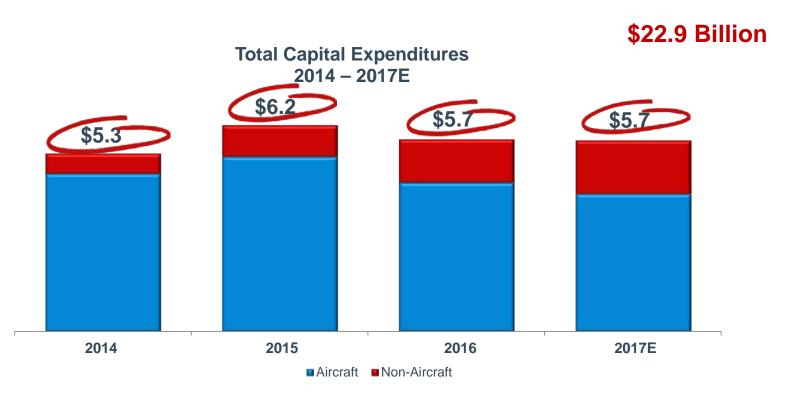
Since the merger:

- 10,000 additional team members
- 38% average pay rate increase per team member
- Unilateral implementation of profit sharing
- Elevate the Experience customer service training
- New HR team member service center
- Two positive space tickets awarded to team members for ATW Airline of the Year



Unprecedented Product Investment





Aircraft Deliveries

70

 By the end of 2017, we will have inducted 496 new aircraft into the fleet since the merger, while retiring 469 older aircraft

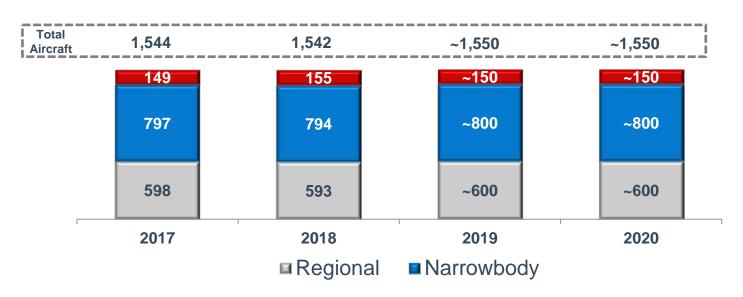


Note: New aircraft deliveries by type. Regional inductions include aircraft owned by third party operators.

5 - Year Fleet Plan

 Future deliveries will continue to be accompanied by retirements, keeping the number of aircraft relatively flat

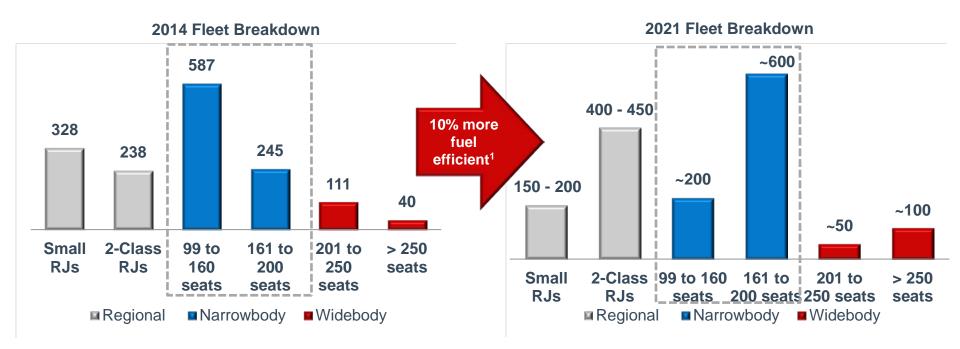
Fleet Composition



Fleet Transformation

731

 Efficient capacity growth driven by larger replacement aircraft, upgauging existing aircraft and longer stage length flying



Operational Investment

- Many large operational initiatives are now complete or nearing completion
 - **PSS Cut-Over**
 - **GSE Refresh Programs**
 - **Operational Staffing Increases**
 - New IOC
 - **FOS** Integration
 - **Hub Re-Banking**
 - MBR Improvement Initiatives
 - **New Simulators**





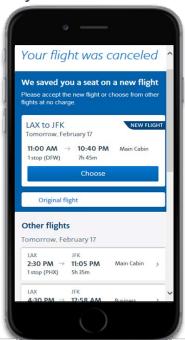


Investing in Our Operation: New Technology



Summer 2017 and beyond...

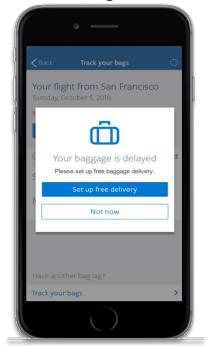
Dynamic Reaccom



Notify All



Proactive Bag Notification



Product Investment: Better Customer Experience

We are making a number of changes to improve the customer experience

Free Entertainment



Facility Improvements



Improved Clubs and Upgraded Seats

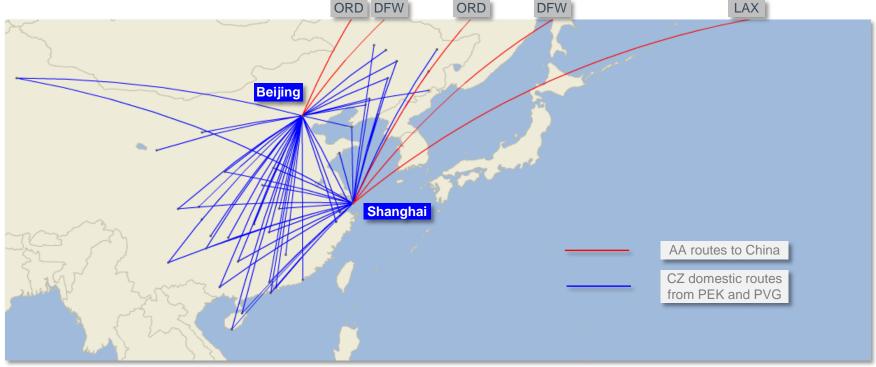




Product Investment: China Southern



 The investment in China Southern is expected to give American customers access to 70 destinations in China



Source: Diio Mi schedule data

Revenue Investment

TM

- Basic economy was launched in February
 - Initial rollout of 10 markets for travel in March
 - Performing in line with expectations 50 percent of customers given a choice opt for a main cabin ticket
 - Rolled out to the lower 48 states on September 5th
- Aircraft reconfigurations
 - All international widebody aircraft now have lie flat seats
 - Plans to reconfigure narrowbody aircraft

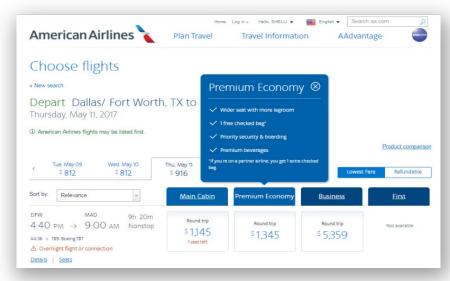


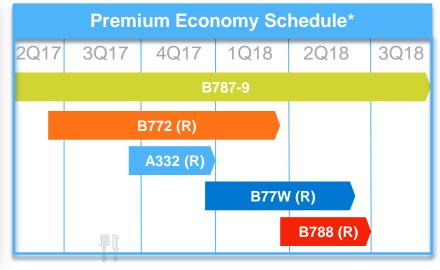


Revenue Investment

- Premium Economy
 - Customers started flying the product on May 4th
 - Average upsell of over \$400





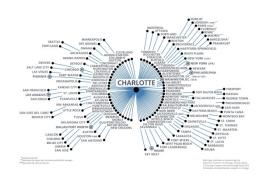


^{* (}R) requires aircraft retrofit

Revenue Investment

TAI

- New revenue management system
 - New inventory system and optimizer in 4Q 2016
 - Significant benefits particularly in the premium cabin year-to-date
- Adjusting the schedule to optimize connecting flows
- Revamped sales operation
 - SVP of Global Sales appointed in 3Q 2016
 - Over 100 new sales people to be appointed in 2017
 - Overhaul of core programs and infrastructure
- New credit card agreement
 - Signed in July 2016
 - Significant impact to earnings in 2017 and beyond

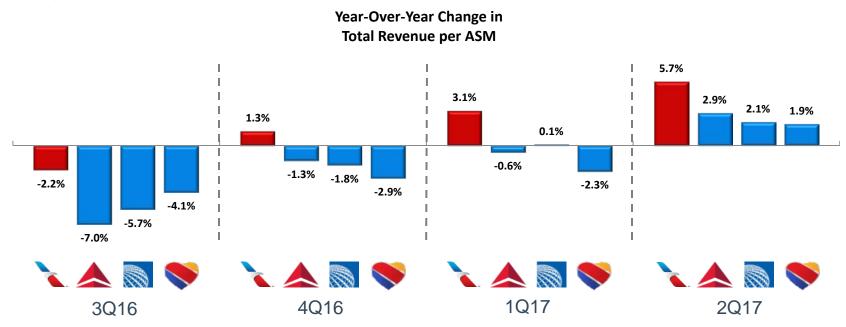




Revenue Trends



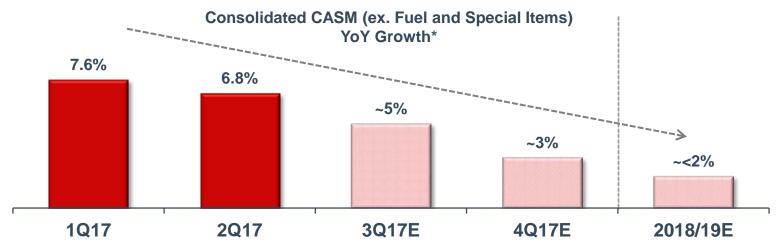
 American's 3Q 2017 TRASM growth is expected to slow due to more difficult YOY comps, however 4Q 2017 is expected to be higher than 3Q 2017



CASM Growth is Decelerating



- Costs have been elevated in recent quarters, primarily due to rate increases given to our team members
- This impact will lessen throughout the year and we anticipate that the growth in consolidated CASM will be less than 2 percent* in both 2018 and 2019

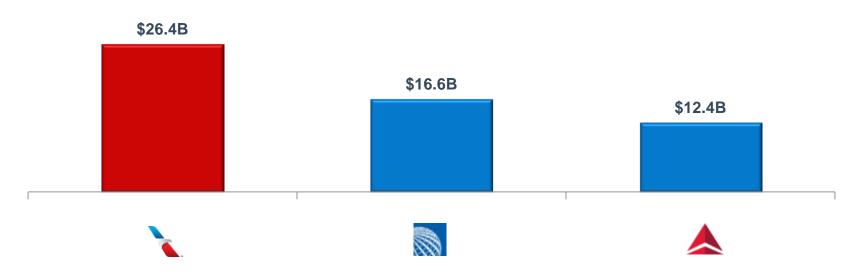


^{*}Excludes net special items. Please refer to the Company's GAAP to Non-GAAP reconciliation in the appendix. 2018/19 forecast excludes the impact of any potential increases from new joint bargaining agreements.

Higher Debt Supported by Higher Asset Values



2Q 2017 Mainline Fleet Values¹



Liquidity

756

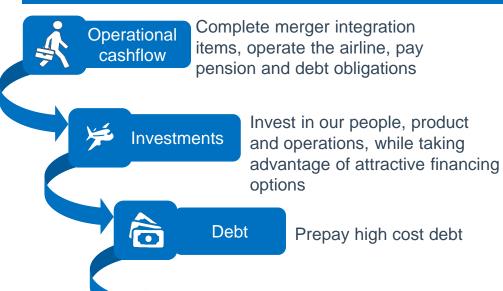
 American is comfortably above its target liquidity level of \$7 billion, and has higher liquidity than both the other network airlines



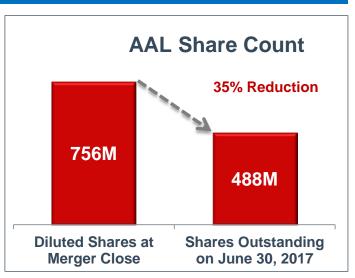
 Impact of 100 bps increase in interest rates ~\$30M / year in net interest expense²

Capital Allocation Strategy





Investors



Return excess above \$7 billion to shareholders:

- \$10 billion in share repurchases and \$700m in dividends since 3Q 2014
- Expect to complete current authorization in early 2018

\$3.9 Billion of Initiatives Over Next 4 Years



Estim	ated Program/Project Value (\$ Millions)	18/17	19/18	20/19	21/20	Total
11-	Basic and Premium Economy	650	250	50	50	1,000
	Revenue Management Initiatives	250	100	-	-	350
<u>R</u>	Commercial Initiatives	150	150	25	-	325
(5)	Sales Initiatives	50	50	25	50	175
	Co-branded Partnerships	250	100	200	-	550
IE .	Seat Harmonization	-	125	200	175	500
Total	Revenue Opportunity from Commercial Projects	1,350	775	500	275	2,900
Total	Revenue Opportunity from Commercial Projects Integrated Operations	1,350 50	775 100	500 50	275 50	2,900
Total						
*	Integrated Operations	50	100	50	50	250
### ####	Integrated Operations Customer Experience	50 60	100 120	50 120	50 50	250 350
★←∅□	Integrated Operations Customer Experience Strategic Planning	50 60 40	100 120 125	50 120 10	50 50 -	250 350 175

Looking Forward

- The investments we have made are paying off...
 - Significant pay increases for our team members
 - Youngest fleet of the big four airlines
 - Industry leading product
 - Rolling out Basic and Premium Economy
- AAL best positioned within industry
 - \$3.9 billion of revenue and cost opportunities identified
 - Revenue gap closing due to product / operational improvements
 - Best assets: well ahead of group on capital spending requirements



GAAP to non-GAAP Reconciliations



	3 Months Ended June 30,						
Reconciliation of Pre-Tax Income Excluding Special Items		2017	2016				
	(in millions)						
Pre-tax income as reported	\$	1,291	\$	1,493			
Pre-tax special items:							
Special items, net		202		62			
Regional operating special items, net		1		3			
Nonoperating special items, net		2		36			
Total pre-tax special items		205		101			
Pre-tax income excluding special items	\$	1,496	\$	1,594			
Calculation of Pre-Tax Margin Excluding Special Items							
Pre-tax income excluding special items	\$	1,496	\$	1,594			
Total operating revenues as reported	\$	11,105	\$	10,363			
Pre-tax margin excluding special items		13.5%		15.4%			
Reconciliation of Net Income Excluding Special Items							
Net income as reported	\$	803	\$	950			
Special items:							
Total pre-tax special items		205		101			
Net tax effect of special items		(64)		(50			
Net income excluding special items	\$	944	\$	1,001			
	3 Month		s Ended				
Reconciliation of Basic and Diluted Earnings Per Share Excluding		June 30,					
Special Items		2017	2016				
		illions, except		•			
Net income excluding special items	\$	944	\$	1,001			
Shares used for computation (in thousands):							
Basic		490,818		563,000			
Diluted		492,965		566,040			
Earnings per share excluding special items:							
Basic	\$	1.92	\$	1.78			
		1.92		1.77			

GAAP to non-GAAP Reconciliations



Reconciliation of Operating Cost per ASM Excluding Special		3 Months Ended March 31,			3 Months Ended June 30,				
Items and Fuel - Total Mainline and Regional		2017		2016		2017		2016	
	(in millions)			(in millions)					
Total operating expenses as reported	\$	9,023	\$	8,100	\$	9,570	\$	8,612	
Special items:									
Special items, net		(119)		(99)		(202)		(62)	
Regional operating special items, net		(2)		<u>(5</u>)		<u>(1</u>)		(3)	
Total operating expenses, excluding special items		8,902		7,996		9,367		8,547	
Fuel:									
Aircraft fuel and related taxes - mainline		(1,402)		(1,029)		(1,510)		(1,314)	
Aircraft fuel and related taxes - regional		(318)		(219)		(329)		(279)	
Total operating expenses, excluding special items and fuel	\$	7,182	\$	6,748	\$	7,528	\$	6,954	
		(in c	ents)			(in c	ents)		
Total operating expenses per ASM as reported		14.02		12.45		13.34		12.17	
Special items per ASM:									
Special items, net		(0.18)		(0.15)		(0.28)		(0.09)	
Regional operating special items, net				(0.01)		<u> </u>			
Total operating expenses per ASM, excluding special items		13.84		12.29		13.06		12.08	
Fuel per ASM:									
Aircraft fuel and related taxes - mainline		(2.18)		(1.58)		(2.10)		(1.86)	
Aircraft fuel and related taxes - regional		(0.49)		(0.34)		(0.46)		(0.39)	
Total operating expenses per ASM, excluding special items									
and fuel		11.16		10.37		10.49		9.83	

Note: Amounts may not recalculate due to rounding.